

K.Ruby Blume, FaerieRoadFarm.com
Aesthetic Fruit Tree Pruning & Care
POLICY PAGE 2023

I schedule fruit tree pruning and tree pruning lessons Jan 15-March 15 in the Grants Pass, OR area.
Tree assessment and orchard consultations may be scheduled year round.

QUOTES

I only agree to prune your trees if I have seen them in person or receive very clear photographs of every tree.

Quotes are given per job, not per hour and are based on the complexity and scope of the job, how much ladder work and other considerations My rates reflect my 20+ years working with fruit trees, my expertise in seeing the structure and potential of your trees, my knowledge of tree biology, fruit production and tree growth and my deep care for fruit trees. Quotes are an estimate. I am usually pretty accurate, however actual fees can be somewhat lower or higher depending how the work goes. I will be fair.

Quote is for tree pruning only. I do not pick up prunings, that is best left to a less expensive helper.

I reserve the right to refuse any job for any reason. I generally do not work on trees that require being on ladders taller than 10', climbing or chainsaw work on a ladder. I do have a pole chainsaw that works to about 10 feet. In some cases I can engage a colleague who climbs, to work with me at additional cost.

MY COMMITMENTS TO YOU

Once I have said yes to pruning your trees, I am committed to getting the job done within the pruning window, Jan 15-March 15. I will communicate my intentions for your trees to my best ability and double check about any larger cuts during restoration. I will be prompt in communication at all times.

SCHEDULING

At agreement to perform services I can usually give you a general sense of the timing for your job (late Jan early Feb, that sort of thing). Then I schedule 7-10 days out based on weather. Except on rare circumstances if I think I will not get to everyone, I do not schedule work in the rain (or snow for that matter).

Scheduling is done based on weather and my availability. I do not always schedule in the order received as I try to combine jobs geographically to save on driving, and some jobs require hiring helpers which can also affect scheduling. Once we agree on a date, write it on your calendar. The date is FIRM unless weather cancels or I have a farm emergency (has never happened yet, but I also am lambing during this time and the health and safety of the animals always comes first).

CANCELLATION/RESCHEDULING

Please do your best to make sure you can be available for the date we schedule. I understand life happens. If you need to cancel or reschedule, prompt communication is essential.

I offer one time re-scheduling with more than 24 hours notice at no charge.

A second re-scheduling carries a \$50 fee.

If you Cancel/Reschedule with less than 24 hours notice for any reason but a dire emergency I ask that you pay 125% of the quote given when I do the work. This is only fair as I have held time for you in my already limited schedule and generally cannot fill that spot on such short notice.

PAYMENT

Payment is due at the time service rendered via cash, check or venmo.